Company Tracking #: BOP-MN-99-05/15/2013-01

State:	Minnesota	First Filing Company:	Auto-Owners Insurance Company,
TOI/Sub-TOI:	05.0 CMP Liability and Non-Liability/05.0002 Busir	nessowners	
Product Name:	BOP eff. 05/15/2013		
Project Name/Number:	/		

Filing at a Glance

Companies:	Auto-Owners Insurance Company
	Owners Insurance Company
Product Name:	BOP eff. 05/15/2013
State:	Minnesota
TOI:	05.0 CMP Liability and Non-Liability
Sub-TOI:	05.0002 Businessowners
Filing Type:	Rate
Date Submitted:	05/07/2013
SERFF Tr Num:	AOIC-128998596
SERFF Status:	Closed-Filed for information only (12)
State Tr Num:	
State Status:	Filed for information only (12)
Co Tr Num:	BOP-MN-99-05/15/2013-01
Effective Date	05/15/2013
Requested (New):	
Effective Date	06/20/2013
Requested (Renewal):	
Author(s):	Ken Hoskins, Samantha Smith, David Ochodnicky, Kerri Miller, Brenda Lundy, Sarah Nimphie
Reviewer(s):	Emily Weber (primary)
Disposition Date:	05/08/2013
Disposition Status:	Filed for information only (12)
Effective Date (New):	
Effective Date (Renewal):	

Company Tracking #: BOP-MN-99-05/15/2013-01

 State:
 Minnesota
 First Filing Company:
 Auto-Owners Insurance Company, ...

 TOI/Sub-TOI:
 05.0 CMP Liability and Non-Liability/05.0002 Businessowners
 Auto-Owners Insurance Company, ...

 Product Name:
 BOP eff. 05/15/2013
 BOP eff. 05/15/2013

 Project Name/Number:
 /

General Information

Project Name:	Status of Filing in Domicile: Not Filed
Project Number:	Domicile Status Comments:
Reference Organization:	Reference Number:
Reference Title:	Advisory Org. Circular:
Filing Status Changed: 05/08/2013	
State Status Changed: 05/08/2013	Deemer Date:
Created By: Brenda Lundy	Submitted By: David Ochodnicky
Corresponding Filing Tracking Number:	
State TOI: 05.0 CMP Liability and Non-Liability	State Sub-TOI: 05.0002 Businessowners

Filing Description:

The Auto-Owners and Owners Insurance Companies submit the following revisions to their Businessowners program for your review:

1. For Druggists and Optometrists coverages:

a. Change rates for the \$2,000,000 occurrence limits 15.0%.

b. Change rates for all remaining limits 10.0%.

Company and Contact

Filing Contact Information

Samantha Smith, Administrator	smith.samantha@aoins.com
P.O. Box 30660	517-323-1201 [Phone] 5201 [Ext]
Lansing, MI 48909-8160	

Filing Company Information

Auto-Owners Insurance Company P.O. Box 30660 Lansing, MI 48909-8160 (800) 346-0346 ext. [Phone]

Group Code: 280 Group Name: Auto-Owners Ins Group FEIN Number: 38-0315280

CoCode: 18988

Owners Insurance Company P.O. Box 30660 Lansing, MI 48909-8160 (800) 346-0346 ext. [Phone] CoCode: 32700 Group Code: 280 Group Name: Auto-Owners Ins Group FEIN Number: 34-1172650 State of Domicile: Michigan Company Type: PC State ID Number:

State of Domicile: Ohio Company Type: PC State ID Number:

Filing Fees

Fee Required?	Yes
Fee Amount:	\$250.00
Retaliatory?	No
Fee Explanation:	\$125 for Auto-Owners Insurance Company and \$125 for Owners Insurance Company.

• •

Company Tracking #: BOP-MN-99-05/15/2013-01

State:	Minnesota	First Filing Company:	Auto-Owners Insurance Company,			
TOI/Sub-TOI:	05.0 CMP Liability and Non-Liability/05.0002 Busin	nessowners				
Product Name:	BOP eff. 05/15/2013					
Project Name/Number:	/					

Per Company: Yes				
Company	Amount	Date Processed	Transaction #	
Auto-Owners Insurance Company	\$125.00	05/07/2013	70053172	
Owners Insurance Company	\$125.00	05/07/2013	70053173	

State Specific

EXPEDITED FILING OPTION 1?: Available for Auto or Homeowners filings ONLY: Do you wish to expedite this filing? YES or NO (If so, have you remembered to attach an EXPEDITED certification form, completed according to Minn. Stat. 60A.315/MN Bulletin 2005-2?): No

EXPEDITED FILING OPTION 2?: Available for Professional Liability filings ONLY: Do you wish to expedite this filing by submitting a COMPANY SWORN STATEMENT OF COMPLIANCE? YES or NO (If so, have you remembered to attach an COMPANY SWORN STATEMENT OF COMPLIANCE, completed according to MN Bulletin 2001-1?): Yes CREDIT SCORING COMPONENT?: Response required for Rate and/or Rule filings ONLY: Does your filing utilize credit/insurance scoring data? YES or NO: No

FILING FEES?: Response required for ALL filings: What is the EFT Fee \$ Amount rendered with this filing?: \$250 STATE OF DOMICILE?: Response required for ALL filings: Is Minnesota your state of domicile? YES or NO: No Reserved for future use...No company response required.: n/a

COMPANY RATE INFO?: Response required for Personal Auto or Homeowners rate filings ONLY: What is the overall percentage of rate impact for this filing?: n/a

COMPANY RATE INFO?: Response required for Personal Auto or Homeowners rate filings ONLY: What was the effective date of your last rate revision?: n/a

COMPANY RATE INFO?: Response required for Personal Auto or Homeowners rate filings ONLY: What was the overall percentage of your last rate revision?: n/a

Reserved for future use...No company response required.: n/a

SERFF Tracking #:	AOIC-128998596	State Tracking #:		Company Tracking #:	BOP-MN-99-05/15/2013-01
State:	Minnesota		First Filing Company:	Auto-Owners Insura	nce Company,
TOI/Sub-TOI:	05.0 CMP Liability	and Non-Liability/05.0002 Businessowners			
Product Name:	BOP eff. 05/15/201	13			
Project Name/Number:	/				

Correspondence Summary

Dispositions

Status	Created By	Created On	Date Submitted
Filed for	Emily Weber	05/08/2013	05/08/2013
information only			
(12)			

SERFF Tracking #:	AOIC-128998596	State Tracking #:		Company Tracking #:	BOP-MN-99-05/15/2013-01
State:	Minnesota		First Filing Company:	Auto-Owners Insu	ance Company,
TOI/Sub-TOI:	05.0 CMP Liability	/ and Non-Liability/05.0002 Businessowners			
Product Name:	BOP eff. 05/15/20	013			
Project Name/Number:	/				

Disposition

Disposition Date: 05/08/2013 Effective Date (New): Effective Date (Renewal): Status: Filed for information only (12)

Comment:

This filing is for a line of insurance that is exempt under our departmental bulletin 1995-2. A copy of this bulletin is available for viewing on our department's website:

http://www.state.mn.us/mn/externalDocs/Commerce/1995-2_020403095826_RevisedBul95-2.pdf

Please also see Minn. Rules 2700.2460 - 2700.2480.

Company	Overall % Indicated	Overall % Rate	Written Premium Change for	# of Policy Holders Affected	Written Premium for	Maximum % Change	Minimum % Change
Name:	Change:	Impact:	this Program:	for this Program:	this Program:	(where req'd):	(where req'd):
Auto-Owners Insurance Company	%	3.000%	\$393	9	\$13,025	%	%
Owners Insurance Company	%	2.000%	\$2,570	63	\$131,042	%	%

0.000%

2.100%

\$2,963

72

Overall Rate Information for Multiple Company Filings Overall Percentage Rate Indicated For This Filing Overall Percentage Rate Impact For This Filing Effect of Rate Filing-Written Premium Change For This Program Effect of Rate Filing - Number of Policyholders Affected

Schedule	Schedule Item	Schedule Item Status	Public Access
Supporting Document	P & C Filing Certification Form (Standard)		Yes
Supporting Document	P & C Actuarial Memorandum and Data (Filings with a		Yes
	Rates component)		
Supporting Document	P & C Sworn Statement of Compliance		Yes

PDF Pipeline for SERFF Tracking Number AOIC-128998596 Generated 05/22/2013 12:07 PM

SERFF Tracking #:	AOIC-128998596	State Tracking #:		Company Tracking #:	BOP-MN-99-05/15/2013-01
State:	Minnesota		First Filing Company:	Auto-Owners Insur	ance Company,
TOI/Sub-TOI:	05.0 CMP Liability	and Non-Liability/05.0002 Businessowners			
Product Name:	BOP eff. 05/15/20	13			
Project Name/Number:	/				

Schedule	Schedule Item	Schedule Item Status	Public Access
Rate	Druggists		Yes
Rate	Optometrists		Yes

SERFF Tracking #:	AOIC-128998596	State Tracking #:		Company Tracking #:	BOP-MN-99-05/15/2013-01
State:	Minnesota		First Filing Company:	Auto-Owners Insur	ance Company,
TOI/Sub-TOI:	05.0 CMP Liability	and Non-Liability/05.0002 Businessowners	• • •		
Product Name:	BOP eff. 05/15/20	13			
Project Name/Number:	/				

Rate Information

Rate data applies to filing.

Filing Method:	File and Use
Rate Change Type:	Increase
Overall Percentage of Last Rate Revision:	2.500%
Effective Date of Last Rate Revision:	05/15/2012
Filing Method of Last Filing:	File and Use

Company Rate Information

Company Name:	Overall % Indicated Change:	Overall % Rate Impact:	Written Premium Change for this Program:	# of Policy Holders Affected for this Program:	Written Premium for this Program:	Maximum % Change (where req'd):	Minimum % Change (where req'd):
Auto-Owners Insurance Company	%	3.000%	\$393	9	\$13,025	%	%
Owners Insurance Company	%	2.000%	\$2,570	63	\$131,042	%	%

SERFF Tracking #:	AOIC-128998596	State Tracking #:	Cc	ompany Tracking #:	BOP-MN-99-05/15/2013-01
State:	Minnesota		First Filing Company:	Auto-Owners Insur	ance Company,
TOI/Sub-TOI:	05.0 CMP Liability	and Non-Liability/05.0002 Businessowners			
Product Name:	BOP eff. 05/15/20	13			
Project Name/Number:	/				

Rate/Rule Schedule

ltem	Schedule Item				Previous State	
No.	Status	Exhibit Name	Rule # or Page #	Rate Action	Filing Number	Attachments
1		Druggists	AOEOF064	Replacement	AOEOF040	AOEOF064.pdf
2		Optometrists	AOEOF065	Replacement	AOEOF042	AOEOF065.pdf

Auto-Owners

Owners

BUSINESSOWNERS

Minnesota

ADDITIONAL RATING FACTOR

The rate(s) provided are for the Owners Insurance Company. If the policy is written in the Auto-Owners Insurance Company, multiply the rate(s) by 1.10.

DRUGGISTS

	\$300,000/ \$300,000	\$500,000/ \$500,000	\$1,000,000/ \$1,000,000	\$1,000,000/ \$3,000,000	\$2,000,000/ \$2,000,000
Druggists					
(Per Person)	\$507	\$608	\$710	\$913	\$1,048

RATING PROCEDURE

Base Rate is per pharmacist and limit of liability selected.

Base Rate X Number of Pharmacists X A-O Factor X IRPM X Dispersion Credit X Premier Premium Mod Factor (Premier Mercantile only) X Special Rating Plan Factor X Mult Pol Disc X Merit Rating Plan Factor = Premium

Auto-Owners

Owners

Minnesota

ADDITIONAL RATING FACTOR

The rate(s) provided are for the Owners Insurance Company. If the policy is written in the Auto-Owners Insurance Company, multiply the rate(s) by 1.10.

OPTOMETRISTS

	\$300,000/ \$300,000*	\$500,000/ \$500,000	\$1,000,000/ \$1,000,000	\$1,000,000/ \$3,000,000	\$2,000,000/ \$2,000,000	\$2,000,000/ \$4,000,000
Optometrists						
(Per Person)						
1st Optometrist/ Owner - Separate Limits	\$155*	\$175	\$212	\$242	\$317	\$338
1st Optometrist/ Owner - Single Limits	155*	175	212	242	317	338
Each Additional Optometrist	59*	68	77	89	104	109
Business Entity (Other than Sole Proprietor)	39*	48	59	68	85	92

* \$300,000/\$300,000 is not available for Premier Professional Office.

RATING PROCEDURE

Base Rate = First Optometrist/Owner and coverage limit.

Separate Limit

First Optometrist Rate X Total Number of Optometrists + Business Entity Charge X A-O Factor X IRPM X Dispersion Credit X Special Rating Plan Factor X Mult Pol Disc X Merit Rating Plan Factor = Premium

Single Limit

First Optometrist Rate + (Each Additional Optometrist Rate X Number of Remaining Optometrists) + Business Entity Charge X A-O Factor X IRPM X Dispersion Credit X Special Rating Plan Factor X Mult Pol Disc X Merit Rating Plan Factor = Premium

SERFF Tracking #:	AOIC-128998596	State Tracking #:	Col	mpany Tracking #:	BOP-MN-99-05/15/2013-01
State:	Minnesota		First Filing Company:	Auto-Owners Insura	ance Company,
TOI/Sub-TOI:	05.0 CMP Liability	and Non-Liability/05.0002 Businessowners			
Product Name:	BOP eff. 05/15/20	13			
Project Name/Number:	/				

Supporting Document Schedules

Satisfied - Item:	P & C Filing Certification Form (Standard)			
Comments:	Please see the attached Filing Certification Form.			
Attachment(s):	Filing Certification Form.pdf			
Item Status:				
Status Date:				
Satisfied - Item:	P & C Actuarial Memorandum and Data (Filings with a Rates component)			
Comments:	Please see the attached Expense Exhibit and Actuarial Memorandum.			
Attachment(s):	Expense Exhibit.pdf Actuarial Memorandum 05-15-2013.pdf			
Item Status:				
Status Date:				
Satisfied - Item:	P & C Sworn Statement of Compliance			
Comments:	Please see the attached Sworn Statement of Compliance.			
Attachment(s):	Sworn Statement of Compliance.pdf			
Item Status:				
Status Date:				

State of Minnesota
FILING CERTIFICATION FORM (Must be submitted with filing)
_{Date:} May 6, 2013
Company GROUP Name: Auto-Owners Insurance Group Company GROUP NAIC Number: 280-02801
Filing ID number: BOP-MN-99-05/15/2013-01
I certify that I have consulted with the ON LINE WEBSITE of the Minnesota Department of Commerce before submitting this filing. I understand that if this filing does not comply with the requirements noted in the web site, the Department may take administrative actions, including levying of fines, against the company named above.
Filing Analyst name:
Responsible Officer's Title: Vice President - Actuarial Responsible Officer's Name: Theodore W. Reinbold



Expense Exhibit - Businessowners Policy (BOP) Auto-Owners Insurance Group Minnesota All Reviewable Coverages - All Plans Combined

			A	II Reviewable (overages - All Plans	Combined				
	12 MTD Ending	12 / 2008	12 MTD Ending	12 / 2009	12 MTD Ending	12 / 2010	12 MTD Ending	12 / 2011	12 MTD Ending	12 / 2012
Loss Experience	Amount	Ratio	Amount	Ratio	Amount	Ratio	Amount	Ratio	Amount	Ratio
Written Premium	8,501,082		10,187,762		11,258,312		10,381,582		10,391,516	
Earned Premium	8,379,861	100.0	9,213,447	100.0	10,829,804	100.0	10,913,999	100.0	10,422,824	100.0
Incurred Amount	12,986,230	155.0	4,099,721	44.5	14,062,268	129.8	5,946,309	54.5	5,586,275	53.6
Allocated LAE	767,426	9.2	-188,885	-2.1	1,265,777	11.7	-338,933	-3.1	126,787	1.2
Unallocated LAE	74,751	0.9	-45,234	-0.5	72,967	0.7	6,092	0.1	26,375	0.3
Involuntary Assessments	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
Total Losses	13,828,407	165.1	3,865,602	41.9	15,401,011	142.2	5,613,468	51.5	5,739,437	55.1
Expenses Incurred										
Commission and Brokerage *	1,359,688	16.0	1,570,201	15.4	1,779,897	15.8	1,671,962	16.1	1,799,051	17.3
Other Acquisitions (2)	249,722	3.0	349,070	3.8	418,339	3.9	387,889	3.6	431,954	4.1
General Expenses (2)	58,856	0.7	80,327	0.9	106,945	1.0	100,563	0.9	111,424	1.1
Tax, License, and Fees *	164,294	1.9	210,049	2.1	227,588	2.0	207,143	2.0	210,884	2.0
Total Expenses	1,832,559	21.6	2,209,648	22.2	2,532,769	22.7	2,367,557	22.6	2,553,313	24.5
Total Losses and Expenses	15,660,967	186.7	6,075,249	64.1	17,933,781	164.9	7,981,026	74.1	8,292,749	79.6

	3 Year To	otal	5 Year To	5 Year Total		
Loss Experience	Amount	Ratio	Amount	Ratio		
Written Premium	32,031,410		50,720,254			
Earned Premium	32,166,627	100.0	49,759,935	100.0		
Incurred Amount	25,594,851	79.6	42,680,803	85.8		
Allocated LAE	1,053,631	3.3	1,632,172	3.3		
Unallocated LAE	105,433	0.3	134,950	0.3		
Involuntary Assessments	0	0.0	0	0.0		
Total Losses	26,753,916	83.2	44,447,925	89.3		
Expenses Incurred						
Commission and Brokerage *	5,250,910	16.4	8,180,800	16.1		
Other Acquisitions (2)	1,238,181	3.9	1,836,973	3.7		
General Expenses (2)	318,932	1.0	458,116	0.9		
Tax, License, and Fees *	645,615	2.0	1,019,958	2.0		
Reinsurance Expenses *						
Total Expenses	7,453,640	23.3	11,495,847	22.7		
Total Losses and Expenses	34,207,556	106.5	55,943,771	112.0		

Selected Ratio
16.7
3.8
1.0
2.0
0.0
23.5

Profit and Contingency9.8Total Expenses, Profit and Contingencie33.3

Permissible Loss Ratio 66.7



ACTUARIAL MEMORANDUM

Businessowners

The Auto-Owners and Owners Insurance Companies submit the following revisions to their Businessowners program for your review:

1. For Druggists and Optometrists coverages:

- a. Change rates for the \$2,000,000 occurrence limits 15.0%.
- b. Change rates for all remaining limits 10.0%.

These Professional Liability coverages are reviewed on a companywide basis. The five year companywide loss ratios for these are 339.7% and 106.4% respectively.

The additional increase to the \$2,000,000 limit is based on a companywide initiative to manage our higher limits.

State of Minnesota Department of Commerce

COMPANY SWORN STATEMENT OF COMPLIANCE PROFESSIONAL LIABILITY FILING(S) ONLY

(Must be submitted with filing(s) in order for filing(s) to receive immediate acceptance/approval without review pursuant to DOC Bulletin 2001-1.)

Date: May 6, 2013

Company (or Group*) Name: <u>Auto-Owners Insurance Group</u> Company (or Group*) NAIC Number: 280-02801

(*NOTE: If identical filings are being made on behalf of multiple companies in a group, only one Sworn Statement of Compliance need be submitted for the identical filings, and a single Group name and Group NAIC number may be substituted in the above two blanks.)

Filing ID number: BOP-MN-99-05/15/2013-01

I hereby swear under oath that the attached professional liability filing(s) is (are) in full and complete compliance with all Minnesota requirements as set forth in the on-line reference manual of the Minnesota Department of Commerce (DOC), found at the following website (URL): <u>http://www.commerce.state.mm.us/Forms/PolicyAnalysis.htm.</u>

In exchange for this assurance, I understand that this filing will receive immediate DOC acceptance/approval without prior review pursuant to DOC Bulletin 2001-1.

If it is subsequently determined that the filing fails to include provisions required by Minnesota law, I agree that those provisions will be imputed to the filing and will be construed with respect to the insured and third parties as though the filing were fully In compliance with Minnesota law.

Similarly, if it is subsequently determined that the filing contains provisions prohibited by Minnesota law, I agree that the prohibited provisions will be considered void and will not be enforceable against insureds or third parties.

Filing Analyst's name: Samantha Smith, Administrator – Comm. Prop. & Liab. Actuarial

Filing Analyst's Signature:

Samartha Smith

Responsible Officer's Title: Vice President - Actuarial

Responsible Officer's Name: Theodore W. Reinbold

Responsible Officer's Signature: (Must be notarized)

SSC-1 (Ed. 0201)

Kern L. Mel

KERRI L. MILLER NOTARY PUBLIC-STATE OF MICHIGAN COUNTY OF EATON My Commission Expires Dec. 2, 2013



05/07/2013 12:49 PM