



# PACESSETTER

## CLAIMS CONFERENCE

2019

DATE:  
JANUARY 27-30, 2019



WE CAN'T WAIT TO SEE YOU THERE





# HOTEL INFORMATION

DoubleTree Hotel- Warren Place

Address: 6110 S Yale Ave,  
Tulsa, Oklahoma 74136

Phone: (918) 495-1000

[Book your room today!](#)



2019 PACESETTER CLAIMS CONFERENCE

# SCHEDULE OF EVENTS

[REGISTER TODAY!](#)

Sunday January 27, 2019

Registration Opens 3:00 PM

Texas Hold 'Em Tournament 7:00-11:00 PM



Join us Sunday afternoon as we kick off our annual claims conference. Registration will begin at 3:00 PM. Make sure to stop by our registration table and grab your goody bag filled with your conference essentials.

The real fun begins at 7:00 PM! Know when to hold 'em and when to fold 'em. Back by popular demand, Casino Night! Before all the learning takes place, kick back, relax and test your luck in a Texas Hold 'Em style tournament.

T E X A S   H O L D ' E M

- Sign up early
- Only 60 spots available
  - \$35 dollar buy in
- Prizes for 1st-3rd







J O I N   U S :

M o n d a y   J a n u a r y   2 8 ,   2 0 1 9

REGISTRATION	7-8:00 AM
BREAKFAST	7-9:00 AM
GENERAL SESSION	8-9:00 AM
QBE FLEX	9-10:30 AM
METAL ROOF DAMAGE	9 AM -12 PM
LADDER SAFETY	11 AM- 12 PM
SECURITY FIRST INSURANCE INFORMATIONAL SESSION	1-2:30 PM
EVALUATION HAIL DAMAGE	1:30-2:30 PM
HOMESITE INFORMATIONAL SESSION	3-4:00 PM
COMPOSITION ROOF DAMAGE	3-4:00 PM
COMMERCIAL ROOF CONSTRUCTION	3-5:00 PM
PACESETTER MEET & GREET	5-7:00 PM



# SCHEDULE OF EVENTS

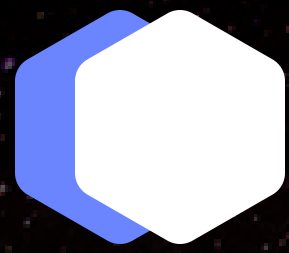
REGISTER TODAY!

## TUESDAY// JANUARY 29, 2019

BREAKFAST	7-9:00 AM
NATIONAL GENERAL INFORMATIONAL SESSION	8-10:00 AM
WIND AND HAIL DAMAGE	8-10:00 AM
SYMBILITY TRAINING	8 AM -5 PM
XACTIMATE TRAINING	8 AM- 5 PM
PROPER HANDLING OF EVIDENCE TO AVOID SPOILIATION	10:30-11:30 AM
VELOCITY	10:30-11:00 AM
HERITAGE	11:00 AM- 12:00 PM
APPRAISAL PROCESS	1-2:00 PM
DINNER RECEPTION	7-11:00 PM

## WEDNESDAY// JANUARY 30, 2019

BREAKFAST	7-8:00 AM
EARTHQUAKE DAMAGE	8-10:00 AM
SYMBILITY TRAINING	8 AM -5 PM
XACTIMATE TRAINING	8 AM- 5 PM
STRUCTURAL FIRE ANALYSIS	1-2:00 PM
CITIZENS INFORMATIONAL SESSION	1-5:00 PM
RESIDENTIAL ROOF CONSTRUCTION AND DAMAGE	2:30-3:30 PM



**Free Course**  
**\*\*Limited Space Available\*\***

JOIN US:

**Thursday-January 31, 2019**  
**Friday- February 1, 2019**

Pacesetter Claims is offering an additional two day course after the annual claims conference for adjusters who want to expand their portfolios and become American Family knowledgeable.

American Family  
Desk Adjuster Course  
8:00 AM - 5:00 PM

American Family  
Field Adjuster Course  
8:00 AM - 5:00 PM

**Space is limited, only 25 seats will be available. If you're interested don't delay!**